Tech Squad

QUALITY POLICY

Tech Squad Engineering SRL is a company oriented towards the quality assurance of the products and services it provides, paying special attention to the implementation of the created policies and having the following fields of activity:

Software development

For us, the quality of our services is very important, which is why we obey the following principles:

- **the satisfaction of our clients** by identifying and obeying their requirements;
- **collaboration relationships** based on trust and promptitude;
- **the quality of the provided services**;
- **the professionalism of our employees** by preserving team spirit, involvement, dynamism, readiness and regular training.

The basic condition for making the above mentioned principles a reality is compliance with the requirements of the Quality Management System (QMS) implemented in our organization according to the SR EN ISO 9001: 2015 standard. This system provides the framework for improving activities through:

- Reporting by each employee of any non-compliances that appeared during the activity, in order to remove them;

- Eliminating the causes that lead to non-compliances, therefore reducing the costs;

- Periodic data analysis to continuously improve the activities;

To ensure the continuity of operation and the improvement of the QMS in our company and in all its activities, all employees have the obligation to adopt and apply the provisions of the QMS documents and to obey our business principle - which places the CUSTOMER in the center of attention of all the company's activities. For this reason, our employees are encouraged to develop professionally through continuous training and information, in order to maintain the professional standard.

The implementation of the suitable processes that ensure the fulfillment of QMS' principles and of our client's and other interested parties' expectations gives the leadership the responsibility of providing the necessary resources and of QMS' annual analysis.

The person responsible for quality management is appointed and empowered with QMS' design, implementation, maintenance and improvement within the company.

Date: 02.08.2023   **Administrator,**

Blaga Adrian Cosmin

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